



BUSINESS MULTI-LINE

You want your business to succeed. We want to help you.

When you run a business, keeping expenses down is as important as staying in contact with customers, suppliers and their contacts. Now, there's an easy and affordable way to stay connected with the new Cogeco Business Phone Service.

Switching is EASY. Keep your current phone number(s), use your existing phones, fax and point of sale machines, just as they are used today with no modifications.

Long Distance included. Unlimited calling in Canada and the United States included in your package; talk as long as needed when dealing with customers and suppliers. Your bill will always be the same each month with no hidden costs.

New! Direct International calling from your office : For your international calls, just dial the number of the country you want to call right from your phone. You have easy access to over 225 countries without having to memorize a personal identification number.

Five Extra Features Included. Serve your customers better with free call management tools:

- Voice Mail
- Call Forwarding
- Call Waiting
- Call Display
- Visual Call Waiting

Item	Details
Unlimited Long Distance to Canada and the United States	Included
Basic Calling Features Included	Hunting (roll-over), 3-way calling, call transfer, call blocking, call trace, Basic listing in White/Yellow pages, Operator Services (0), 911 (Enhanced 911), Message Relay Service (711), Technical Support (611), MTO (511), Directory Assistance (411), Government Services (311), Social Services (211) (where available)
Enhanced Calling Features	Voice mail, call waiting, visual call waiting, call forwarding (call forward busy/call forward no-answer), call display- all included
Remote access to call forwarding	Included (remotely activate call forwarding to anywhere)
Custom outbound calling name display per line	Included (>3 line service)
FAX, Point of Sale, Alarm devices	All supported
Quality of Service	Cogeco does NOT use the public Internet. We use a private, Quality of Service enabled network that does not touch the Internet at all.
Battery back-up	Included (6-8 hours standby)
Preferred Pricing – 1 year Term	\$59.95 first line \$39.95 additional lines
Preferred Pricing –3 year Term	\$49.95 first line \$29.95 additional lines \$200 admin fee gets you out of your contract at any time during 36 month term

Business is Better with Cable



BUSINESS HIGH SPEED INTERNET

With Cogeco's Business High Speed Internet, your customers or employees will benefit from a fast and reliable Internet experience. To communicate, exchange files, browse sites, watch videos online, whatever your business needs to do online, it's more efficient with cable!

Features	Starter Package	SOHO Package	Enterprise Package
Speed Download*	7 Mbps	16 Mbps	16 Mbps
Speed Upload	640 Kbps	1 Mbps	1.5 Mbps
Data transfer Per month	120 Gbytes	200 Gbytes	Unlimited
Email addresses	7 included	10 included	250 included
Email space Per address	100 MB	100 MB	100 MB
Web Space	Not available	30 Mbytes	75 Mbytes
IP Addresses	1 dynamic	1 fixed or 3 dynamic	13 fixed or 10 dynamic
Security services	included	included	included
Preferential rates	1 year term: \$54.95/month	1 year term: \$89.95/month	2 year term: \$199.95/ month 3 year term: \$189.95/ month
Modem rental	Included	Included	Included

* Download speeds can vary with Internet traffic, server or other factors.

** Taxes and installation fees not included. Additional configuration and wiring charges may apply. Additional usage charge may apply if the customer exceeds the prescribed usage limit.

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